

## Emergency Operations Centers

Organization	Phone Number
Alaska Volcanic Observatory	(907) 786-7497
Canada Government Emergency Operations Coordination Center	(613) 991-7000
Department of State Operations Center	(202) 647-1512
FBI Operations Center, Washington, DC	(202) 324-6700
FEMA Disaster Finance Center, Berryville, VA	(540) 542-7300
FEMA Disaster Information Systems Clearing House, Berryville, VA	(540) 542-2189
FEMA Operations Center (FOC)	(540) 665-6100 (703) 771-6100 (800) 634-7084
FEMA Hyattsville National Processing Service Center, Hyattsville, MD	(301) 209-4000
FEMA MERS Operations Center (MOC), Bothell, WA	(425) 487-4449 (800) 395-6042
FEMA MERS Operations Center (MOC), Denton, TX	(940) 898-5280 (800) 260-5110
FEMA MERS Operations Center (MOC), Denver, CO	(303) 235-4847 (800) 311-7021
FEMA MERS Operations Center (MOC), Maynard, MA	(978) 461-5501 (800) 213-8965
FEMA MERS Operations Center (MOC), Thomasville, GA [FEMA Alternate Operations Center (FAOC)]	(912) 225-4756 (800) 792-6196
FEMA Mount Weather Operator	(202) 566-1600
FEMA National Emergency Training Center	(301) 447-1000
FEMA National Interagency Emergency Operations Center (NIEOC)	(202) 646-2470
FEMA National Processing Service Center, Denton, TX	(940) 891-8500
FEMA National Teleregistration Center, Denton, TX	(940) 591-7100
FEMA National Teleregistration Center, Mt. Weather, Berryville, VA	(540) 542-7109
FEMA Virginia National Processing Service Center, Mt Weather, Berryville, VA	(540) 542-7717
Joint Nuclear Accident Coordinating Center (JNACC) Department of Defense (DTRA) Department of Energy	(703) 325-2102 (703) 325-2102 (505) 845-4667

<b>Organization</b>	<b>Phone Number</b>
National Centers for Environmental Predictions Aviation Weather Center Kansas City, MO Storm Prediction Center Norman, OK	(816) 584-7200 (405) 579-0707
National Coordinating Center for Telecommunications (NCS)	(703) 607-4900
National Hurricane Center	(305) 229-4470
National Interagency Coordination Center Boise, ID	(208) 387-5400
National Interagency Fire Center Boise, ID	(208) 387-5512
National Interagency Fire Desk Washington, DC	(202) 205-1450
National Response Center	(800) 424-8802
National Weather Service General / Severe Weather Info. Local & Extended Forecast (Recording) Riverstage Forecasts (Recording) Washington Weather Info.	(703) 260-0209 (703) 260-0307 (703) 260-0305 (703) 260-0105
Nuclear Regulatory Commission Operations Center	(301) 816-5100
Office of the Secretary of Defense Crisis Coordination Center	(703) 769-9320
Tsunami Warning Center (Alaska)	(907) 745-5235
Tsunami Warning Center (Hawaii)	(808) 689-6655
Typhoon Warning Center (Guam)	(671) 344-4224
U.S. Capitol Police, Washington, DC	(202) 224-0908
U.S. Marshals Service, Washington, DC	(202) 307-9100 (800) 336-0102
USGS National Earthquake Information Center 24-Hour Recorded Message	(303) 273-8500 (303) 273-8516
White House Situation Room	(202) 456-9431

## Military Command Centers

Military Command Center/Organization	Phone Number
Director of Military Support (DOMS) (After duty hours use Army Ops Ctr)	(703) 697-3203
First U.S. Army (Fort Gillem, Georgia)	(404) 469-3280 (404) 469-3288
Fifth U.S. Army (Fort Sam Houston, Texas)	(210) 221-2955
National Airborne Operations Center (NAOC)	(402) 422-1891
National Military Command Center (NMCC)	(703) 697-6340
U.S. Air Force Operations Center	(703) 695-7220
U.S. Army Forces Command (FORSCOM)	(404) 464-5222
U.S. Army National Guard Command Center	(703) 607-9350
U.S. Army Operations Center	(703) 697-0218
U.S. Atlantic Command (USACOM)	(757) 322-6000 DSN 262-6000
U.S. Coast Guard Command Post	(202) 267-2100
U.S. Marine Corps Operations Center	(703) 695-7366
U.S. Navy Operations Center	(703) 695-0231
U.S. Pacific Command (USPACOM)	(808) 477-7227
U.S. Transportation Command (TRANSCOM) Mobility Control Center (MCC)	(618) 256-8105

## FEMA Headquarters Management Staff

Name	Office Phone	Fax
Adamcik, Robert J. Deputy Assistant Director, Readiness, Response & Recovery Directorate	(202) 646-3162	(202) 646-4060
Allbaugh, Joe M. Director, FEMA	(202) 646-3923	(202) 646-3930
Bathurst, Donald G. Director, Facility Management and Services Division Administration and Resource Planning Directorate	(202) 646-3666	(202) 646-4304
Baughman, Bruce P. Dir., Planning and Readiness Division, Readiness, Response & Recovery Directorate	(202) 646-3681	(202) 646-4336
Braddock, Richard Executive Officer, External Affairs Directorate	(202) 646-4515	(202) 646-3600
Brock, Robert S. Associate General Counsel, General Law Division,	(202) 646-4095	(202) 646-4536
Brown, Michael D. General Counsel Acting Deputy Director, FEMA	(202) 646-4105	(202) 646-4536
Buckley, Michael Dir., Hazard Mapping Div. Federal Insurance and Mitigation Administration	(202) 646-2756	(202) 646-4596
Campbell, Bruce J. Dir., Operations Division, Readiness, Response & Recovery Directorate	(202) 646-2965	(202) 646-3155
Campbell, Pauline Director, Office of Equal Rights	(202) 646-3535	(202) 646-4320
Cobb, Jane Dir, Congressional & Intergovernmental Affairs Div. External Affairs Directorate	(202) 646-4500	(202) 646-3600
Connor, Edward L. Dir., Program Finance and Industry Relations Div., Federal Insurance and Mitigation Administration	(202) 646-3429	(202) 646-3445
Crowell, Gary Assistant Director, Administration and Resource Planning Directorate	(202) 646-3738	(202) 646-3155

Name	Office Phone	Fax
Czwartacki, John Director, Public Affairs Division External Affairs Directorate	(202) 646-4600	(202) 646-4086
DiGregorio, Elizabeth (Liz) Chief of Staff, FEMA	(202) 646-3923	(202) 646-3930
Douglas, Scott Dep. Chief of Staff, FEMA	(202) 646-3615	(202) 646-3930
Duarte, Susana Assistant Director, Regional Operations Directorate	(202) 646-3011	(202) 333-1204
English, Patricia A. Acting CFO and Sr. Procurement Executive Administration and Resource Planning Directorate	(202) 646-3545 (C) 202-297-6897	(202) 646-2714
Face, Ronald P. Jr. Director, NETC Support Services, US Fire Administration	(301) 447-1223	(301) 447-1052
Fehrer, Douglas Director, Human Resources Division Administration and Resource Planning Directorate	(202) 646-4068	(202) 646-4348
Fetter, Robert K, Operations Division Director; ITS Directorate	(540) 542-2216	(540) 542-2278
Forman, Thomas L. Deputy Director, National Security Division, Office of National Preparedness	(202) 646-2937	(202) 646-4691
Fried, Jordan S. Acting Deputy General Counsel / Associate General Counsel, Litigation Division	(202) 646-4112	(202) 646-4536
Fullerton, Gordon D. Dir., Engineering Division, ITS Directorate	(202) 646-3130	(202) 646-3646
Furr, Alexandra H. Division Director, National Fire Data Center, US Fire Administration	(301) 447-1275	(301) 447-1651
Hendricks, Nancy Assistant IG For Audit	(202) 646-3911	(202) 646-3901
Jadacki, Matt Deputy CFO Administration and Resource Planning Directorate	(202) 646-3545	(202) 646-2714
Johnson, Denise S. Assistant IG, Management Services Division	(202) 646-3140	(202) 646-3298

<b>Name</b>	<b>Office Phone</b>	<b>Fax</b>
Kasprisin, Kenneth S. Assistant Director, Readiness, Response & Recovery Directorate	(202) 646-3692	(202) 646-4060
Katchka, Elizabeth H. (Lisa) Acting Associate General Counsel, Program Law Division	(202) 646-4093	(202) 646-4536
Kernan, Edward W. Director, Management Division, ITS Directorate	(202) 646-2986	(202) 646-3074
Lawless, Margaret Dir., Mitigation Planning and Delivery Div., Federal Insurance and Mitigation Administration	(202) 646-3027	(202) 646-3104
Lawrence, Cortez Director, National Fire Programs, US Fire Administration	(301) 447-1632	301-447-1093
Leikin, Howard Deputy Administrator for Insurance Federal Insurance and Mitigation Administration	(202) 646-2781	(202) 646-7970
Light, Catherine H. Director, National Security Division, Office of National Preparedness	(202) 646-2979	(202) 646-4691
Magaw, John W. Acting Director, Office of National Preparedness	(202) 646-3700	(202) 646-3052
Melby, Clifford N. Assistant IG for Inspections	(202) 646-3338	(202) 646-3901
Miller, Ronald E. Assistant Director, Information Technology Services Directorate and Chief Information Officer	(202) 646-3006	(202) 646-4566
Monette, Ted Acting Director FCO Program	(202) 646-3601	(202) 646-3014
Onieal, Denis G. Superintendent, National Fire Academy, US Fire Administration	(301) 447-1117	(301) 447-1173
Opfer, George J. Inspector General	(202) 646-3910	(202) 646-3298
Parkes, Rosita O. Deputy Assistant Director for Information Technology Services	(202) 646-3311	(202) 646-4655
Pasterick, Edward T. Dir., Program Marketing and Partnerships Div., Federal Insurance and Mitigation Administration	(202) 646-3443	(202) 646-3445

Name	Office Phone	Fax
Paulison, Robert David Administrator U. S. Fire Administrator	(202) 646-4244 (301) 447-1018	(202) 646-4301 (301) 447-1270
Plaxico, Charles Dir., Claims, Underwriting, and Insurance Operations Div., Federal Insurance and Mitigation Administration	(202) 646-3422	(202) 646-4327
Prusch, William (Bill) S. Director, Enterprise Systems Development Division, ITS Directorate	(202) 646-3006	(202) 646-4655
Reid, Archibald C. III Deputy Assistant Director, Readiness, Response & Recovery Directorate	(202) 646-3487	(202) 646-4557
Robuck, Richard A. Director, Support Services Division, Readiness, Response & Recovery Directorate	(202) 646-3659	(202) 646-3077
Salter, Russell Director, Technical Hazards Div., Readiness, Response & Recovery Directorate	(202) 646-3030	(202) 646-3059
Sharro, Stephen G. Director, Training Division / Superintendent, Emergency Management Institute, Readiness, Response & Recovery Directorate	(301) 447-1286	(301) 447-1497
Shea, Robert F. Acting Administrator/Deputy Administrator for Mitigation, Federal Insurance and Mitigation Administration	(202) 646-3003	(202) 646-3231
Shivar, Richard S. Director, International Affairs Division External Affairs Directorate	(202) 646-3565	(202) 646-3397
Skinner, Richard L. Deputy Inspector General	(202) 646-3910	(202) 646-3298
Socks, Barry Deputy Director, Human Resources Division Administration and Resource Planning Directorate	(202) 646-4040	(202) 646-4348
Stahlschmidt, Patricia K. Director, Strategic Planning and Evaluation	(202) 646-3048	(202) 646-2583
Sullivan, Joseph G. Jr. Assistant IG for Investigations	(202) 646-3894	(202) 646-2611
Wingo, Craig S. Dir., Engineering Science and Technology Div., Federal Insurance and Mitigation Administration	(202) 646-3026	(202) 646-3990

Name	Office Phone	Fax
Zensinger, Laurence W. Director, Recovery Division, Readiness, Response & Recovery Directorate	(202) 646-3685	(202) 646-2730

**A complete and up-to-date listing of FEMA Personnel can be found on the FEMA Homepage at Staff Directory**



## FEMA Emergency Support Team Directory

<b>Emergency Support Team Directory</b>					<b>Telephone</b>	
<b>FEMA Operations Center (FOC)</b>					<b>(540) 665-6100 (800) 634-7084</b>	
<b>Emergency Support Team (EST)</b>					<b>(202) 646-2424</b>	
<b>Fax - Area A</b>					<b>2414</b>	
<b>Fax - Area B</b>					<b>2484</b>	
<b>Fax – MCC</b>					<b>7595</b>	
<b>Fax – EMAC</b>					<b>7598</b>	
<b>Fax -- COOP</b>					<b>(540) 542-</b>	
<b>Organizational Sequence</b>	<b>E-Mail Prefix</b>	<b>Log-on &amp; E-Mail suffix</b>	<b>Phone Ext.</b>	<b>Computer Group R:\</b>	<b>COOP Phone (540) 542-</b>	
<b>EST Director</b>	EST-	DIR	2496	DIR	2441	
EST Deputy Director	EST-	DEPUTY	2425	DIR	2443	
EST Directors Admin Assistant	EST-	DIRAST	2424	DIR	2445	
Congressional & Govt Affairs Officer	EST-	CONG	(4500)	DIR	2410	
General Counsel (On Call)			(4097)			
Emerg. Mgt, Assist. Compact (EMAC)	EST-	EMAC	2469	EMAC		
EMAC Rep2	EST-	EMAC2	3382	EMAC		
EMAC Rep3	EST-	EMAC3	2476	EMAC		
<b>Operations Section Chief</b>	EST-	OPS	2430	OPS	4425	
Operations Section Admin Assistant	EST-	OPSAST		OPS		
DOD Liaison	EST-	DOD	2438	OPS	4431	
DOD Liaison-A	EST-	DOD-A		OPS		
Action Tracking Coordinator	EST-	TRACK	2460	OPS	4423	
Action Tracker	EST-	TRACK-A	2461	OPS		
Mission Assignment Coordinator	EST-	MISSIO	2464	FIN	4421	
MERS Coordinator	EST-	MERS	3554		4430	
<b>Operations Support Branch</b>	EST-	OPSBR		OPSSUP		
ESF-01 Transportation (DOT)	EST-	ESF01	2441	OPSSUP	4453	
MCC DOT	EST-	MCCDOT	3832	MCC	4457	
MCC FEMA Logistics	EST-	MCCLOG	3718	MCC	4461/4462	
MCC GSA	EST-	MCCGSA	3585	MCC	4460	

<b>Organizational Sequence</b>	<b>E-Mail Prefix</b>	<b>Log-on &amp; E-Mail suffix</b>	<b>Phone Ext.</b>	<b>Computer Group R:\</b>	<b>COOP Phone (540) 542-</b>
MCC FS	EST-	MCCFS	3914	MCC	4459
MCC DOD	EST-	MCCDOD	3723	MCC	4458
MCC SEC	EST-	MCCSEC	2576	MCC	
MCC LOG	EST-	MCCLOG	3563	MCC	4467
MCC Admin	EST-		7817	MCC	4463
ESF-02 Communications (NCS)	EST-	ESF02	2442	OPSSUP	2432
ESF-07 Resources Support (GSA) A	EST-	ESF07	2429	OPSSUP	4455
ESF-07 Resources Support (GSA)	EST-	ESF07A	2447	OPSSUP	4456
<b>Human Services Branch</b>	EST-	HS	2462	OPSHS	4466
Individual Assistance Coordinator	EST-	HS	2462	OPSHS	4466
ESF-06 Mass Care (ARC)	EST-	ESF06	2446	OPSHS	4465
ESF-11 Food (USDA)	EST-	ESF11	2451	OPSHS	4464
Donations/Vol Agencies	EST-	DONAT	2453	OPSHS	4416
Donations Specialist	EST-	DONATA	2452	OPSHS	
<b>Infrastructure Support Branch</b>	EST-	INFRA	2455	OPSINF	4451
Public Assistance Coordinator	EST-	INFRA	2455	OPSINF	4451
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03	2443	OPSINF	4439
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03A	2459	OPSINF	4437
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03B	2443	OPSINF	4450
ESF-12 Energy (DOE)	EST-	ESF12	2455	OPSINF	4451
NRC Liaison	EST-	NRC	2457	OPSINF	4452
INFRA	EST-	INFA	2457		4439
<b>Emergency Services Branch</b>	EST-	EMERBR	2444	OPSES	4425
ESF-04 Firefighting (USDA)	EST-	ESF04	2458	OPSES	4426
ESF-08 Health & Med Serv. (DHHS)	EST-	ESF08	2448	OPSES	4427
ESF-08 Health & Med Serv. (DHHS)	EST-	ESF08-A	2468	OPSES	4428
ESF-09 Urban Srch & Rescue (FEMA)	EST-	ESF09	2449	OPSES	4433
ESF-09 Urban Srch & Rescue (FEMA)A	EST-	ESF09-A	2492	OPSES	4434
ESF-09 Urban Srch & Rescue (FEMA)B	EST-	ESF09-B		OPSES	4435
ESF-10 Hazardous Materials (EPA)	EST-	ESF10	2466	OPSES	4436

<b>Organizational Sequence</b>	<b>E-Mail Prefix</b>	<b>Log-on &amp; E-Mail suffix</b>	<b>Phone Ext.</b>	<b>Computer Group R:\</b>	<b>COOP Phone (540) 542-</b>
<b>Mitigation Branch</b>	EST-	MIT	2454	OPSMIT	4414
Mitigation Planner	EST-	MIT	2463	OPSMIT	4415
<b>Information Planning Section Chief</b>	EST-	ESF05	2470	INFO	4392
Info & Planning Section Admin. Asst	EST-	ESF05AST	2473	INFO	4391
Planning Specialist 2	EST-	ESF05PL2	2489	INFO	4399
ACOE Liaison	EST-	ESF03B	2472	INFO	
Information Analyst 1	EST-	ESF05DP	2474	INFO	4396
Information Analyst 2	EST-	ESF05DP2	2471	INFO	4393
Information Analyst 3	EST-	ESF05DP3	2485	INFO	4394
Information Analyst 4	EST-	ESF05DP4	2494	INFO	4395
Technical Services Specialist	EST-	ESF05TCH	2477	INFO	4402
Technical Services Specialist	EST-	ESF05TC1	2486	INFO	4399
Documentation Branch Chief	EST-	ESF05DC	2478	INFO	4397
Briefing Specialist	EST-	ESF05BRF	2481	INFO	4404
Reports Specialist	EST-	ESF05RP	2480	INFO	4400
Reports Specialist 2	EST-	ESF05RP2	2479	INFO	4403
<b>Logistics Section Chief</b>	EST-	LOGSECT	2440	LOG	4449
Logistics Special Projects Officer	EST-	LOGSPEC	2437	LOG	
Logistics Branch Chief	EST-	LOGBR	2435	LOG	4442
Logistics Admin. Asst.	EST-	LOGAST		LOG	
Logistics Systems Branch Chief	EST-	LOGIS		LOG	
Computer Help	HELPDESK		(4357)		4357
Electronics Technician incl. phones	EST-		(4357)		
National Network Operations Center	NNOC		540-542-4000		
FNARS Shift Supervisor			6-630-3447		
Communications Center			2533		
<b>Finance and Admin. Section Chief</b>	EST-	FINAD		FIN	
Finance Branch Chief	EST-	FIN	2491	FIN	4429
Mission Assign. Analyst	EST-	MSNANL	2491	ADMIN	4429
Administration Branch Chief	EST-	ADMIN	2420	ADMIN	4407
Administrative Specialist	EST-	ADM-SPEC	2420	ADMIN	4408
Security Specialist	EST-	SECURITY	2465	ADMIN	4417

<b>Organizational Sequence</b>	<b>E-Mail Prefix</b>	<b>Log-on &amp; E-Mail suffix</b>	<b>Phone Ext.</b>	<b>Computer Group R:\</b>	<b>COOP Phone (540) 542-</b>
Safety Specialist	EST-	SAFETY	2467	ADMIN	4420
Personnel Branch Chief	EST-	PER	2431	PER	4412
IN/Out Processor	EST-	INOUT	5242	PER	2266
EST Director	EST	DIR	2425	DIR	2441
Operations Section Chief	EST-	OPS	2430	OPS	4425
Human Services	EST-	HS	2462	OPSHS	4466
Infrastructure Support	EST-	INFRA	2457	OPSINF	4439
ESF-01 Transportation (DOT)	EST-	ESF01	2441	OPSUP	4453
ESF-02 Communications (NCS)	EST-	ESF02	2442	OPSUP	4390
ESF-03 Pub Works & Engr (USACE)	EST-	ESF03	2443	OP SIS	4438
ESF-04 Firefighting (USDA)	EST-	ESF04	2458	OPSES	4426
ESF-05 Info & Planning (FEMA)	EST-	ESF05	2470	INFO	4392
ESF-06 Mass Care (ARC)	EST-	ESF06	2446	OPSHS	4465
ESF-07 Resources Support (GSA)	EST-	ESF07	2429	OPSSUP	4455
ESF-08 Health & Med Serv. (DHHS)	EST-	ESF08	2448	OPSES	4427
ESF-09 Urban Srch & Rescue (FEMA)	EST-	ESF09	2449	OPSES	4433
ESF-10 Hazardous Materials (EPA)	EST-	ESF10	2466	OPSES	4436
ESF-11 Food (USDA)	EST-	ESF11	2451	OPSHS	4464
ESF-12 Energy (DOE)	EST-	ESF12	2455	OP SIS	4451
Logistics Section Chief	EST-	LOGSECT	2440	LOG	4449
Finance Branch Chief	EST-	FIN	2491	FIN	4429
Administration Branch Chief	EST-	ADMIN	2420	ADMIN	4406
Personnel Branch Chief	EST-	PER	2431	PER	4412

( ): Telephone located outside of the EST.

## FEMA Regional Contacts

Region	Director & Deputy	Office Number	Fax Number	SkyPage
I	Dan Craig	(617) 223-9540	(617) 223-9519	1266910
	Kenneth Horak	(617) 223-9540	(617) 223-9519	8224072
II	Joe Picciano (Acting)	(212) 680-3611	(212) 680-3681	5110411
	Steve De Blasio (Acting)	(212) 680-3640	(212) 680-3693	5110415
III	Charlotte Herbert	(215) 931-5600	(215) 931-5621	8223393
	Peter G. Cote	(215) 931-5604	(215) 931-5590	1255332
IV	Ken Burris	(770) 220-5224	(770) 220-5230	(888) 737-9553
	Mary Lynn Miller	(770) 220-5216	(770) 220-5230	(888) 737-9964
V	Edward Buikema	(312) 408-5501	(312) 408-5234	1244496
	Janet Odeshoo	(312) 408-5503	(312) 408-5234	5771994
VI	Ron Castleman	(940) 898-5104	(940) 898-5325	4199889
	Gary Jones	(940) 898-5123	(940) 898-5325	2614069
VII	Dick Hainge	(816) 283-7062	(816) 283-7582	1982300
	Arthur Freeman	(816) 283-7062	(816) 283-7582	1982300
VIII	David Maurstad	(303) 235-4813	(303) 235-4976	1336245
	Douglas A. Gore	(303) 235-4840	(303) 235-4976	5219883
IX	Karen Armes (Acting)	(415) 923-7101	(415) 923-7112	1654234
	Karen Armes	(415) 923-7101	(415) 923-7112	1654234
X	Tamara Doherty (Acting)	(425) 487-4608	(425) 487-4622	NONE
	Tamara Doherty	(425) 487-4608	(425) 487-4622	

## FEMA Regional Operations Centers

<b>Region</b>	<b>Office</b>	<b>Fax</b>	<b>Secure</b>
I	(978) 461-5400	(978) 461-5415	(978) 461-2947
II	(212) 680-3600	(212) 680-3681	(212) 680-3603
III	(215) 931 5757	(215) 931 5590	(215) 931-5757
IV	(770) 220 5600	(770) 220 5265	(770) 220-5283/5445
V	(312) 408-5479	(312) 408-5302	(312) 408-5560
VI	(940) 898 5433	(940) 898 5231	(940) 898-5375
VII	(816) 283 7600	(816) 283 7601	(816) 283-7605
VIII	(303) 235-4779	(303) 235-4777	(303) 235-4717
IX	(415) 923 7091	(415) 923 7050	(415) 923-7155 (CC)
X	(425) 487 4660	(425) 487 4471	(425) 487-4796 (CC)

**(CC) Communications Center Stu-III**

## Federal Departments and Agencies 24 Hour Contact

Department/Agency	24-Hour Phone	24-Hour Fax
Agency for International Development (AID)	Via DOS Opns Center (202) 647-1512	(202) 647-1811
American Red Cross (ARC)	(703) 206-8823	(703) 206-6296
Canada Government Emergency Operations Coordination Center	(613) 991-7000	(613) 996-0995
Centers for Disease Control and Prevention (CDC)	(770) 488-7100 (800) 311-3435	(770) 488-7107
Chemical Safety & Hazard Investigations Board (CSHIB)	Via FEMA Operations Center (540) 665-6100 (800) 634-7084	(540) 665-6175 (540) 665-6147
Department of Agriculture (USDA)  Food and Nutrition Service (FNS)	G. Sheffy Cell: (703) 505-0628 Home: (301) 894-0193	(703) 305-2908
Department of Commerce (DOC)	(202) 482-4128 (4 AM - 8 PM Eastern) <b>Guards answer after duty hours</b>	(202) 482-5320
Department of Defense (DOD)	Via Army Operations Center (703) 697-0218	(703) 693-6290
Department of Energy (DOE)	(202) 586-8100	(202) 586-8485
Department of Housing and Urban Development (HUD)	Duty Officer: Bruce McCarthy Home (703) 370-7281	(202) 708-0299
Department of the Interior (DOI)	(P) (800) 345-8859 (A) (540) 999-3422 (2 <sup>ND</sup> Alt) 888-581-2610	(202) 208-5078
Department of Justice (DOJ)	(202) 514-5000	(202) 514-5778
Department of State (DOS)	(202) 647-1512	(202) 647-1811
Department of Transportation (DOT)	Via USCG Cmd Center (202) 267-2100	(202) 267-2165
Department of the Treasury (Treas)	(202) 622-1825	(202) 622-1829
Department of Veteran Affairs (VA)	(304) 264-4800 - Duty Officer: Howard Boyd - (800) 351-2690	(304) 264-4810
Environmental Protection Agency (EPA)	(202) 564-3850 <b>Via National Response Center (800) 424-8802</b>	(202) 564-8729 Nat. Resp. Ctr. (202) 267-2165
Federal Aviation Administration (FAA)	(202) 267-3333	(202) 267-5289

<b>Department/Agency</b>	<b>24-Hour Phone</b>	<b>24-Hour Fax</b>
Federal Bureau of Investigation (FBI)	(202) 323-3300	(202) 323-2079
Federal Communications Commission (FCC)	(202) 632-6975	(202) 418-2813
Federal Emergency Management Agency (FEMA)	(540) 665-6100 (800) 634-7084	(540) 665-6175 (540) 665-6147
General Services Administration (GSA)	(202) 708-1111	(202) 708-7450
Immigration and Naturalization Service (INS)	(202) 616-5000	(202) 305-4823
National Aeronautics and Space Administration (NASA)	(202) 358-1616 Ask Guard to contact: James Lloyd	(202) 358-3382
National Communications System, National Coordinating Center for Telecommunications (NCS)	(703) 607-4950 Duty Officer, DISA Global Command Center	(703) 607-4998
National Interagency Fire Center	(208) 387-5400 (208) 387-5660	(208) 387-5663
Nuclear Regulatory Commission (NRC)	(301) 816-5100	(301) 816-5151
National Response Center	(800) 424-8802 (202) 267-2675	(202) 267-2165
Office of Foreign Disaster Assistance (OFDA)	Via DOS Opns Center (202) 647-1512	(202) 647-1811
Office of Personnel Management (OPM)	(202) 606-4248	(202) 606-4337
Tennessee Valley Authority (TVA)	(865) 632-3631	(865) 632-3412
U.S. Marshals Service	(202) 307-9100 (800) 336-0102	(202) 307-9177
U.S. Postal Service (USPS)	(202) 268-2000	(202) 268-2304 (202) 268-5211
U.S. Army Corps of Engineers (USACE)	(202) 761-1001 Via Army Opns Center (703) 697-0218	(202) 761-0378 (703) 693-6290



## State and Territory Emergency Management Contacts

State	Region	Name	Telephone	Fax
Alabama	IV	Lee Helms 24 Hour POC Emerg. Ops. Ctr.	(205) 280-2200 (334) 242-4378 (205) 280-2312	(205) 280-2490
Alaska	X	David Liebersbach 24 Hour POC Emerg. Ops. Ctr.	(907) 428-7058 (907) 428-7000 (907) 428-7000	(907) 428-7009 (907) 428-7009 (907) 428-7009
American Samoa	IX	Fa' Amausili T. Pola 24 Hour POC Emerg. Ops. Ctr.	(684) 699-6415 (684) 633-4111 (684) 699-6415/82	(684) 699-6414
Arizona	IX	Michael Austin  24 Hour POC Emerg. Ops. Ctr.	(602) 231-6244 (602) 244-0504 (602) 223-2212 (602) 244-0504	(602) 231-6356 (602) 231-6231  (602) 231-6271
Arkansas	VI	W.R. "Bud" Harper 24 Hour POC Emerg. Ops. Ctr.	(501) 730-9781 (501) 730-9750 (501) 730-9750	(501) 730-9754
California	IX	Dallas Jones 24 Hour POC Emerg. Ops. Ctr.	(916) 262-1816 (916) 262-1621 (916) 262-1621	(916) 262-2837  (916) 262-1677
Colorado	VIII	Tommy F. Grier, Jr. 24 Hour POC Emerg. Ops. Ctr.	(303) 273-1783 (303) 279-8855 (303) 273-1825	(303) 273-1795
Commonwealth of the Northern Mariana Islands	IX	Greg Guerrerd 24 Hour POC Emerg. Ops. Ctr.	(670) 322-8001 (670) 322-9528 (670) 322-9274	(670) 322-3598  (670) 322-9500
Connecticut	I	John Wiltse 24 Hour POC Emerg. Ops. Ctr.	(860) 566-3180 (860) 566-3180 (860) 566-3180	  (860) 247-0664 (860) 247-0664
Delaware	III	Sean Mullhearn 24 Hour POC Emerg. Ops. Ctr.	(302) 659-3362 (302) 659-3362 (302) 659-3362	(302) 659-6855
District of Columbia	III	Peter LaPort 24 Hour POC Emerg. Ops. Ctr.	(202) 727-6161 (202) 673-7644 (202) 727-6161	(202) 673-7054
Federated States of Micronesia	IX	Oleen Poll 24 Hour POC Emerg. Ops. Ctr.	(691) 320-8812 (691) 320-2628 (691) 320-8812/14	(691) 320-2785 (691) 320-2785 (691) 320-2785

State	Region	Name	Telephone	Fax
Florida	IV	Craig Fugate 24 Hour POC Emerg. Ops. Ctr.	(850) 413-9911 (800) 320-0519 (850) 413-9911	(850) 488-7841
Georgia	IV	Gary McConnell 24 Hour POC Emerg. Ops. Ctr.	(404) 635-7000 (404) 635-7220 (404) 635-7220	(404) 635-7205
Guam	IX	Benny M. Paulino 24 Hour POC Emerg. Ops. Ctr.	(671) 475-9600 (671) 475-9082 (671) 475-9600	(671) 477-3727 (671) 477-3727 (671) 477-3727
Hawaii	IX	Edward Teixeira 24 Hour POC Emerg. Ops. Ctr.	(808) 733 4300 (808) 733 4300 (808) 733-4300	(808) 733-4287 (808) 733-4287 (808) 733-4287
Idaho	X	John L. Cline 24 Hour POC Emerg. Ops. Ctr.	(208) 422-5242 (208) 846-7610 (208) 846-7610	(208) 846-7620  (208) 846-7620
Illinois	V	Mike Chamness 24 Hour POC Emerg. Ops. Ctr.	(217) 782-2700 (217) 782-7860 (217) 782-7860	(217) 782-2589
Indiana	V	Patrick Ralston 24 Hour POC  Emerg. Ops. Ctr.	(317) 233-3986 (800) 669-7362 (317) 233-6115 (800) 669-7362 (317) 233-6115	(317) 232-3895
Iowa	VII	Ellen M. Gordon 24 Hour POC Emerg. Ops. Ctr.	(515) 281-3231 (515) 281-3231 (515) 281-3231	(515) 281-7539
Kansas	VII	Lloyd E. Krase 24 Hour POC Emerg. Ops. Ctr.	(785) 274-1401 (785) 296-3176 (785) 274-1406	(785) 274-1426
Kentucky	IV	Ron Padgett 24 Hour POC Emerg. Ops. Ctr.	(502) 607-1638 (800) 255-2587 (502) 607-1638	(502) 564-8614
Louisiana	VI	Michael G. Brown 24 Hour POC Emerg. Ops. Ctr.	(225) 342-1583 (800) 256-5470 (225) 342-5470	(225) 342-5471
Maine	I	Arthur Cleaves 24 Hour POC Emerg. Ops. Ctr.	(207) 626-4503 (207) 626-4503 (207) 626-4503	  (207) 626-4499 (207) 626-4499

State	Region	Name	Telephone	Fax
Maryland	III	David McMillion 24 Hour POC Emerg. Ops. Ctr.	(410) 517-3600 (410) 517-3600 (410) 517-3600	(410) 517-3610
Massachusetts	I	Steve McGrail 24 Hour POC Emerg. Ops. Ctr.	(508) 820-2000 (508) 820-2000 (508) 820-2000	(508) 820-2030 (508) 820-2030
Michigan	V	Jon Ort 24 Hour POC Emerg. Ops. Ctr.	(517) 333-5042 (517) 336-6198 (517) 336-6198	(517) 333-4987
Minnesota	V	Jerry Rosendahl 24 Hour POC Emerg. Ops. Ctr.	(651) 296-0450 (651) 649-5451 (651) 649-5451	(651) 296-5459
Mississippi	IV	Robert Latham 24 Hour POC Emerg. Ops. Ctr.	(601) 352-9100 (601) 352-9100 (601) 352-9100	(601) 352-8314
Missouri	VII	Jerry B. Uhlmann 24 Hour POC Emerg. Ops. Ctr.	(573) 526-9101 (573) 751-2748 (573) 526-9103	(573) 654-7966
Montana	VIII	Jim Greene 24 Hour POC Emerg. Ops. Ctr.	(406) 841-3911 (406) 444-7000 (406) 841-3911	(406) 841-3965
Nebraska	VII	Al Berndt 24 Hour POC Emerg. Ops. Ctr.	(402) 471-7410 (402) 471-7421 (402) 471-7421	(402) 471-7433
Nevada	IX	Frank Siracusa 24 Hour POC (NHP) Emerg. Ops. Ctr.	(775) 687-4240 (775) 688-2830 (775) 687-4900/4240	(702) 687-6788 (775) 687-6788
New Hampshire	I	Woodbury P. Fogg 24 Hour POC Emerg. Ops. Ctr.	(603) 271-2231 (603) 271-2231 (603) 271-2231	(603) 225-7341 (603) 225-7341
New Jersey	II	Carson Dunbar 24 Hour POC Emerg. Ops. Ctr.	(609) 882-6501 (609) 882-2000 (609) 882-2000	(609) 538-0345 (609) 538-0345 (609) 538-0345
New Mexico	VI	Ernesto Rodriguez 24 Hour POC Emerg. Ops. Ctr.	(505) 476-9606 (505) 476-9600 (505) 476-9600	(505) 476-9650
New York	II	Edward Jacoby 24 Hour POC Emerg. Ops. Ctr.	(518) 457-2200 (518) 457-2200 (518) 457-2200	(518) 457-9930 (518) 457-9930 (518) 457-9930

State	Region	Name	Telephone	Fax
North Carolina	IV	Eric Tolbert 24 Hour POC Emerg. Ops. Ctr.	(919) 733-3943 (800) 858-0368 (919) 733-3943	(919) 733-5406
North Dakota	VIII	Douglas C. Friez 24 Hour POC Emerg. Ops. Ctr.	(701) 328-8100 <i>In State</i> (800) 773-3259 (701) 328-9921 (701) 328-9921	(701) 328-2181
Ohio	V	Dale W. Shipley 24 Hour POC Emerg. Ops. Ctr.	(614) 889-7150 (614) 889-7150 (614) 889-7150	(614) 889-7183
Oklahoma	VI	Albert Ashwood 24 Hour POC Emerg. Ops. Ctr.	(405) 521-2481 (800) 800-2481 (405) 521-2481	(405) 521-4053
Oregon	X	Myra T. Lee 24 Hour POC Emerg. Ops. Ctr.	(503) 378-6377 (503) 378-6377 (503) 378-4124	(503) 588-1378  (503) 588-1378
Pennsylvania	III	Dave Smith 24 Hour POC Emerg. Ops. Ctr.	(717) 651-2001 (800) 424-7362 (717) 651-2005	(717) 651-2021
Puerto Rico	II	Ileana Rivera, Esq 24 Hour POC Emerg. Ops. Ctr.	(787) 724-3234 (787) 724-0124 (787) 724-0124	(787) 725 4244 (787) 725 4244 (787) 725 4244
Republic of Palau	IX	Hazime Telei  24 Hour POC Emerg. Ops. Ctr.	(680) 488-2249 (680) 488-2403 (680) ____-____ (680) 488-2403	(680) 488-3312   (680) 488-3312
Republic of The Marshall Islands	IX	Clement Capelle 24 Hour POC Emerg. Ops. Ctr.	(692) 625-8931 (692) 625-3214 (692) 692 625-5181	(692) 625-5051  (692)
Rhode Island	I	Al Scappaticci 24 Hour POC Emerg. Ops. Ctr.	(401) 946-9996 (401) 946-9996 (401) 946-9996	(401) 944-1891 (401) 944-1891
South Carolina	IV	Stan McKinney 24 Hour POC Emerg. Ops. Ctr.	(803) 737-8500 (803) 737-8500 (803) 737-8500	(803) 737-8571
South Dakota	VIII	John Berheim 24 Hour POC Emerg. Ops. Ctr.	(605) 773-6426 (605) 773-3231 (605) 773-3231	(605) 773-3580

State	Region	Name	Telephone	Fax
Tennessee	IV	John White, JR 24 Hour POC Emerg. Ops. Ctr.	(615) 741-0001 (800) 258-3300 (615) 741-0001	(615) 242-9635
Texas	VI	Tom Millwee 24 Hour POC Emerg. Ops. Ctr.	(512) 424-2443 (512) 424-2277 (512) 424-2208	(512) 424-2444
Utah	VIII	Scott Behunin 24 Hour POC Emerg. Ops. Ctr.	(801) 538-3770 (801) 887-3800 (801) 887-3800	(801) 538-3770
Vermont	I	Ed Von Turkovich 24 Hour POC Emerg. Ops. Ctr.	(802) 244-8721 (802) 244-8721 (802) 244-8721	(802) 244-8655 (802) 244-8655
Virgin Islands	II	Harold Baker  24 Hour POC (St- Croix PD) Emerg. Ops. Ctr.	St- Thomas (340) 774-2244 St- Croix (340) 773-2244 St- Johns (340) 776-6444 (340) 778-2211 (340) 774-2244	(340) 774-1491
Virginia	III	Michael Cline 24 Hour POC Emerg. Ops. Ctr.	(804) 674-2400 (804) 674-2417 (804) 674-2400	(804) 674-2419
Washington	X	Glen Woodbury 24 Hour POC Emerg. Ops. Ctr.	(253) 512-7001 (800) 258-5990 (800) 258-5990	(253) 512-7203 (253) 512-7203
West Virginia	III	Stephen S. Kappa 24 Hour POC Emerg. Ops. Ctr.	(304) 558-5380 (304) 746-2158 (304) 558-5380	(304) 344-4538
Wisconsin	V	Edward Gleason 24 Hour POC Emerg. Ops. Ctr.	(608) 242-3232 (800) 943-0003 (800) 943-0003	(608) 242-3247
Wyoming	VIII	Robert J. Bezek 24 Hour POC Emerg. Ops. Ctr.	(307) 777-4902 (307) 777-4321 (307) 777-4900	(307) 772-2099

## Non-Government Organizations

Organization	Telephone
Adventist Community Services	(770) 277-2525
American Public Works Association (APWA)	(202) 393-2792
American Radio Relay League, Inc.	(860) 594-0261
American Red Cross (Operations Center)	(703) 206-8822
American Society of Civil Engineers (ASCE)	(202) 789-2200
America's Second Harvest	(312) 263-2303 Ext 147
Association of General Contractors (AGC)	(202) 393-2040
Catholic Charities USA	(703) 549-1390 Ext 118
Christian Reformed World Relief Committee	(616) 224-0738
Church of the Brethren	(410) 635-8731
Church World Services	(212) 870-3154
Corporation For National Service (Disaster Services)	(202) 606-5000 Ext 124
Episcopal Church	(212) 716-6025
Friends Disaster Services	(330) 650-4975
Humane Society of The United States	(301) 258-3103/3119
International Association of Emergency Managers	(703) 538-1795
International Association of Fire Chiefs (IAFC)	(703) 273-0911
International Relief Friendship Foundation	(914) 366-0558
Lutheran Disaster Response	(773) 380-2822
Mennonite Disaster Service	(717) 859-2210
National Association for Search and Rescue (NASAR)	(703) 222-6277
National Emergency Management Association (NEMA)	(606) 244-8233
National Emergency Response Team	(888) 637-8872
National Organization for Victim Assistance	(202) 232-6682
National Voluntary Organizations Active in Disaster (NVOAD) (Executive Secretary)	(301) 890-2119
Nazarene Disaster Response	(407) 294-2917
Northwest Medical Teams, International	(503) 624-1000
Phoenix Society for Burn Survivors	(800) 888-2876
Points of Light Foundation	(202) 729-8161
Presbyterian Disaster Assistance	(502) 569-5797

Organization	Telephone
REACT International	(610) 434-3235
Salvation Army	(847) 795-3081
Southern Baptist Convention	(770) 410-6133
St. Vincent de Paul	(314) 576-3993
United Jewish Communities	(212) 284-6671
United Methodist Committee on Relief	(202) 548-4002
United States Service Command	(847) 689-2545
Volunteers in Technical Assistance (VITA)	(703) 276-1800 Ext 22
World Vision	(253) 815-2197